



Board Summary March 25, 2021

The meeting was held by video conference due to COVID-19.

Board Chair Pittman provided a brief report of monthly activities, including attending the CoBank virtual customer meeting.

Director of engineering services Craig Turner presented the 2020 Safety, Reliability and Service Quality report (SRSQ), which showed excellent results in all areas, with reliability ranking well above most reporting utilities in the nation.

CEO Greg Miller presented his written report and highlighted the following along with reports from the Senior Management Team: COVID-19 update, utility transition plan for disconnections, delinquencies, tree trimming, cable delays, cyber security update, and safety update.

CIO Mjyke Nelson presented an update on the AGi project, which is progressing well and under budget.

Vice President Larson lead discussions regarding a possible arrearage forgiveness program to handle pandemic related delinquency noting most utilities will have one.

Great River Energy Directors Van De Bogart and Schreiner provided written reports and highlighted the following: Coal Creek Station closure or possible sale, 2020 audit approval, and strategic planning meeting.

Director Miller presented an update from the Minnesota Rural Electric Association, noting that their annual meeting was held March 2.

Attorney Sara McGrane provided an update on items worked on this month, including policy updates and election questions.

*This document contains a summary of the more significant board agenda items. Members may review the detailed meeting minutes at Dakota Electric's offices.