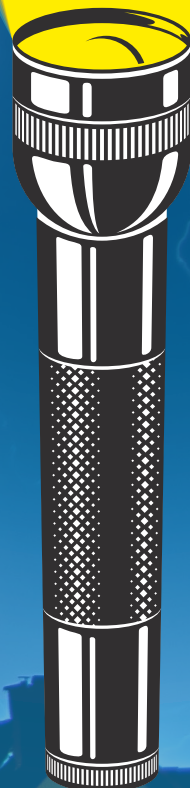


JUNE 2023

CIRCUITS

FOR DAKOTA ELECTRIC MEMBERS

**BEING
PREPARED
FOR
OUTAGES**



**DAKOTA[®]
ELECTRIC
ASSOCIATION**
Your Touchstone Energy[®] Cooperative 

CONTACT US

Member Service & Drive-Up Window

7 a.m. – 5:30 p.m. Monday – Friday
651-463-6212 or 1-800-874-3409
Minnesota Relay Service 711
customerservice@dakotaelectric.com

Lobby - 7 a.m. - 4:30 p.m. Monday - Friday

4300 220th Street West
Farmington, MN 55024

24-Hour Outage & Emergency Service

651-463-6201 or 1-800-430-9722

Underground Cable Locations

Gopher State One Call 811 or
651-454-0002 or 1-800-252-1166
www.gopherstateonecall.org

Tree Trimming & Street Lights

651-463-6287

CAREERS — Be a Part of Our Energy

www.dakotaelectric.com/careers
HResources@dakotaelectric.com
651-463-6301

*Dakota Electric is an equal opportunity/
affirmative action employer.*

*Dakota Electric Association® and Dakota
Electric® are registered service marks of the
cooperative.*

*All programs and rebates are subject to
change without notice. Funds are limited and
available on a first-come, first-served basis.*

www.dakotaelectric.com

BOARD OF DIRECTORS

DISTRICT 1

John (Jack) DeYoe
David Jones
Gerald F. Pittman | *Treasurer*

DISTRICT 2

Bill Middlecamp | *Vice Chair*
Clay Van De Bogart | *GRE Director*
Terry Donnelly | *Secretary*

DISTRICT 3

Kenneth H. Danner
Margaret D. Schreiner | *GRE Director*

DISTRICT 4

Paul Bakken | *Chair*
Stacy Miller | *MREA Director*
Jenny Hoeft

POWER OUTAGES

HOW TO BE PREPARED

Summer storms, accompanied by heavy wind and lightning, are major causes of power outages, which can be a frustrating and sometimes dangerous experience. Here are some things you can do to be prepared if you experience a power outage.

MAKE SURE YOU HAVE YOUR CORRECT PHONE NUMBER ON FILE

Both our online and automated phone reporting systems use the phone number associated with your account to locate your residence during an outage. Update your number by calling us at 651-463-6212 or by visiting www.DakotaElectric.com > Power Outages. Click on *Update it now*.

REPORT YOUR OUTAGE TO US

There are two options for reporting an outage.

1. Call us at 651-463-6212
2. Report it online at www.DakotaElectric.com > Power Outages > Report an Outage

STAY INFORMED

During a storm, it's important to stay informed. Listen to weather updates and emergency broadcasts, and follow us on Facebook or Twitter for general outage news. This will help you stay informed about any power outages in your area and when power is expected to be restored.

OUTAGE RESTORATION

It can be difficult to determine exactly when your power will be restored.

Statistically, members experience only one power outage every three years, and, for those that do, their power is out an average of 47

minutes. Many factors determine how long it will take to restore power, and it's difficult to know for sure until we identify the cause.

KEEP FOOD SAFE

If the power goes out, it's important to keep your food safe. A refrigerator will keep food cold for about four hours if it is kept closed. A full freezer will keep food frozen for about 48 hours if the door remains closed. If you have perishable food that has been above 40 degrees for more than two hours, it should be discarded.

STAY AWAY FROM DOWNED LINES

Always assume a downed power line is energized and dangerous. Call 911 if you see a downed power line.

TREE CLEANUP

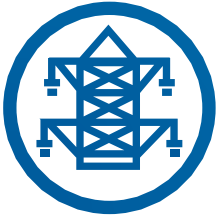
It is the member's responsibility for debris clean-up after emergency service restoration, tree failure or routine trimming and vegetation maintenance. Following storms, trees and limbs may be cleared so crews can make repairs to electric service. In this case, wood, limbs and debris are all left on-site.

BE PATIENT

We understand power outages are an inconvenience and can be frustrating. Our crews will work as safely and efficiently as possible to restore your power. We appreciate your patience.

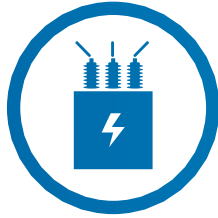
STEPS TO RESTORING POWER

When a major outage occurs, our crews restore service to the greatest number of people in the shortest time possible until everyone has power.



HIGH-VOLTAGE TRANSMISSION LINES

These lines carry large amounts of electricity. They rarely fail but must be repaired first.



DISTRIBUTION SUBSTATIONS

Crews inspect substations, which can serve hundreds or thousands of people.



MAIN DISTRIBUTION LINES

Main lines serve essential facilities like hospitals and larger communities.



INDIVIDUAL HOMES & BUSINESSES

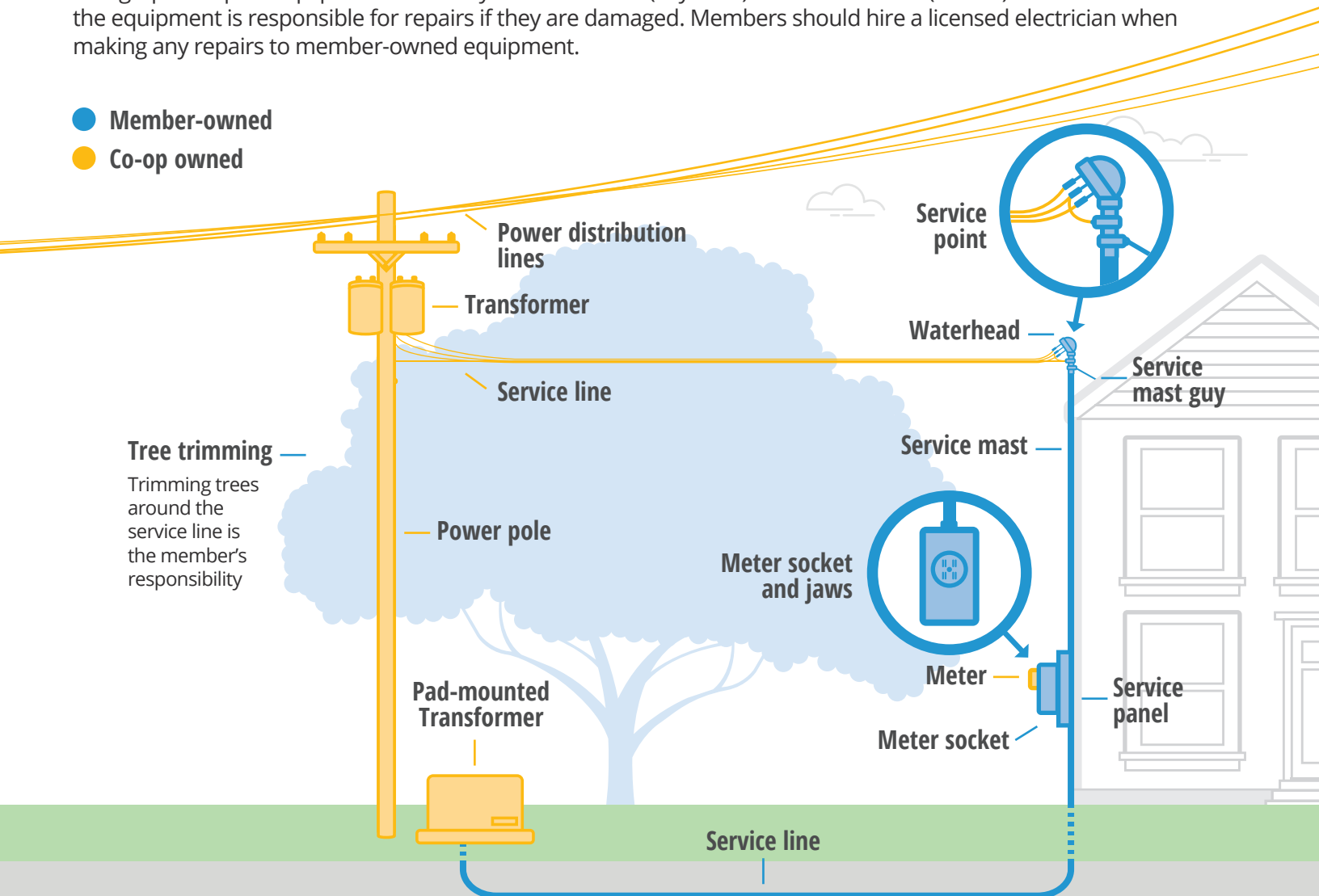
After main line repairs are complete, we repair lines that serve individual homes and businesses.

WHO OWNS WHAT?

DAKOTA ELECTRIC OWNED EQUIPMENT VS. MEMBER-OWNED EQUIPMENT

This graphic depicts equipment owned by Dakota Electric (in yellow) and the member (in blue). The owner of the equipment is responsible for repairs if they are damaged. Members should hire a licensed electrician when making any repairs to member-owned equipment.

- Member-owned
- Co-op owned



SUMMER ENERGY SAVINGS

AIR CONDITIONING



You can receive a \$25 rebate from Dakota Electric for having your AC tuned up by a licensed contractor of your choice.

You can also sign up for our Cycled Air Conditioning® program and receive a \$39 summer bill credit or a reduced price on the electricity your central air conditioner uses. Call our Energy Experts® at 651-463-6243 to learn more!

BATTERY-POWERED YARD TOOLS



Dakota Electric has rebates ranging from \$25-\$50 for qualifying battery-powered yard tools. Today's battery-powered yard tools can handle most yard work, are reliable and easy to operate and maintain. Visit www.dakotaelectric.com/member-services/programs-rebates for more information.

COMMITTED TO THE ENVIRONMENT

HIGHWAY CLEANUP

In April, Dakota Electric employees spent the morning cleaning a section of highway along Denmark Avenue in Farmington.



TREE PLANTINGS

Dakota Electric donated trees to cities in our service area for Arbor Day. Most of the cities celebrated Arbor Day with a tree planting ceremony.



ANNUAL MEETING RECAP

Dakota Electric held its annual meeting on April 27, where members heard reports from Board Chair Paul Bakken, Treasurer Jerry Pittman, Great River Energy's Jon Brekke and President & CEO Ryan Hentges.

During the meeting, the reports highlighted several key accomplishments of Dakota Electric in 2022, including:

1. A strong safety culture, which prioritized the safety of employees and members alike.
2. Best-in-class reliability, which ensured that members had access to high-quality electrical service throughout the year.
3. Rates that were lower than those of neighboring utilities, providing members with affordable access to electricity.
4. Industry-leading customer service numbers, which demonstrated Dakota Electric's commitment to providing exceptional member experiences.
5. A strategic plan that lays out the path forward for the co-op, ensuring that it is well-positioned for future success.

If you weren't able to attend the meeting, you can view the reports on our YouTube channel, or visit www.dakotaelectric.com/about-us/annual-meeting-election.



The results of our annual election were also announced at the meeting. Members re-elected four incumbent directors and one new director this year. (L-R) Margaret Schreiner, Jenny Hoeft, Paul Bakken, Jack DeYoe and Bill Middlecamp.



Scan the QR to view the video reports.

UPCOMING EVENTS



FREE!
YOUTH BASEBALL CLINIC!



Dodge Middle School Fields
4200 208th St. W.
Farmington, MN 55024



Saturday, June 10
9-11 a.m.



Scan the QR code to register

MUSIC IN THE PARK



JUNE 16 | 6:30-8:30 P.M. | KELLEY PARK

The Apple Valley Arts Foundation is hosting Music in the Park at Kelley Park in Apple Valley. This event is free and will feature live music by Salsa del Soul — we hope to see you there!



Your Touchstone Energy® Cooperative

4300 220th Street West
Farmington, MN 55024

UPCOMING EVENTS

- **Twins Clinic**
June 10, 9-11 a.m.
Dodge Middle School,
Farmington
- **Music in the Park**
June 16, 6:30-8:30 p.m.
Kelley Park, Apple Valley

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ASSOCIATION

CONNECT WITH US!



SAVE THE DATE

DAKOTA ELECTRIC'S MEMBER APPRECIATION EVENT

Thursday, July 13 | 4-8 p.m.
Minnesota Zoo

Watch for your ticket in the July
edition of *Circuits*.
We hope to see you there!



MINNESOTA ZOO®